

## Medical Control Authorities

Your Role in Overseeing EMS in Michigan



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## What is Emergency Medical Services?

- An EMS system is comprehensive

personnel  
facilities  
equipment  
communications  
medical control  
hospital(s)



## What is a Medical Control Authority?

Required by MI statute

Public Health Code (Excerpt)  
Act 368 of 1978  
Part 209-Emergency Medical Services  
333.20918

"...The department shall designate a medical control authority for each Michigan county or part of a county..."

## What's the Difference?

Statute vs. Rules

Statute: Law created and passed by House and Senate; signed into effect by Governor

Rules: Created by department to clarify, define, and address specific areas of Statute;

Rules 325.22201-325.22217 address MCAs



## Medical Control Authority

presently 62 MCAs throughout MI

develop and enforce protocols

supervise and oversee local EMS system

investigate complaints against providers

## Medical Control Authority

A medical control authority shall be administered by the participating hospitals of the designated medical control authority region.

Who can participate?

Any hospital with 24/7 ED

Any freestanding surgical outpatient facility treating emergency patients 24/7

## The Rules!

Now, for an overview of the MCA Rules; this will be exciting!

325.22201 Designation of MCA; geographic area; participants



## The Rules!

325.22202 MCA board, advisory body, PSRO, responsibilities, accountability of EMS

development of bylaws:

[www.michigan.gov/ems](http://www.michigan.gov/ems)

Inside the EMS Section

Medical Control Authorities

BYLAWS template



## The Rules!

325.22202 MCA board, advisory body, PSRO, responsibilities, accountability of EMS



the board and/or the advisory body (one or separate) defines membership of each/both

medical director appointment

PSRO-quality improvement of EMS care

accountability, responsibility, compliance of LSAs

## The Rules!

325.22202 MCA board, advisory body, PSRO, responsibilities, accountability of EMS

Challenges:

data-all LSA agencies required to submit

24/7-MCA required to notify department of consistent non-compliance



## The Rules!

325.22203 MCA denial, revocation, suspension of designation

failure to perform duties

failure to develop protocols

department required to provide notice of intent to deny, revoke, limit or suspend

## The Rules!

325.22204 MCA advisory body

appointment of advisory body by MCA required

advise MCA on appointment of medical director

advise MCA on development of protocols

meet at least quarterly



### The Rules!

325.22205 MCA medical director; responsibilities

responsible for medical control for EMS system

signature/denial of LSA agency applications  
notify department within five days of denials

participation in education for medical directors

### The Rules!

325.22206 MCA region

only one MCA per region of state

approval from department to change or combine MCA regions

### The Rules!

325.22207 MCA protocols

written protocols required

clinical competency assessments required by LSAs

do not resuscitate protocol

protocol requiring quality improvement program

protocols covering acquisition storage, use of drugs

### The Rules!

325.22208 MCA protocols; dept. review; approval;  
adoption by MCA

60 day circulation of proposed protocols

submission to dept. for review required (QATF)

MCA may adopt new protocol following dept. review and approval

### The Rules!

325.22209 MCA additional standards

MCA allowed to adopt more stringent standards for LSAs, equipment

examples: AVL on ambulances, two paramedics on ALS ambulances

reviewed by QATF with recommendation to dept.

### The Rules!

325.22210 LSAs and personnel; compliance with protocols

requirement for LSAs and personnel to comply with protocols

penalties for non-compliance

## The Rules!

### 325.22211 Quality improvement

establishment of QI protocol/program

review of data submitted by LSAs

## The Rules!

### 325.22212 MCA appeals

appeal process for decisions made by MCA re: agency or personnel;

appeal to EMSCC

recommendation by EMSCC to dept. re: enforcement action/no enforcement action

## The Rules!

### 325.22213 MCA data collection; data confidentiality

data collection required from each LSA

data reviewed by MCA's PSRO

goal: improve quality of EMS medical care

dept. data manager: Kevin Putman

[kevin.putman@med.wmich.edu](mailto:kevin.putman@med.wmich.edu)  
(269) 387-7187

## The Rules!

### 325.22214 MCA special studies

guidelines for special study implementation

special study termination process

## The Rules!

### 325.22215 MCA communication requirements

ambulance-to-hospital communication system requirements

dept. communications consultant:

Brent Williams

[emsradio@core.com](mailto:emsradio@core.com)  
(517) 285-6678

## The Rules!

### 325.22216 MCA interface with public safety agencies; authority for management of patient

highest-licensed medical person trained in emergency medical care in charge of patient mgmt. on scene

physician on scene situations

declaration of a non-emergency

## The Rules!

325.22217 MCA interfacility transfers

guidance for interfacility transfer protocol

accountability of LSA to MCA

## Done!

OK, we're done with the review of Statute and Rules re:  
MCAs

Whirlwind tour

Thanks for hangin' with me

On to the next topic!

